Equipment Move one less thing to worry about!

If you're an existing wireless internet customer and wish to move your equipment to a new address within our coverage area, our team can assist with a hassle-free equipment move.



Read more...



- Price only applicable to an outdoor wireless installation and WIRUlink router. This is not applicable to other equipment and will be quoted separately on request.
- Includes removal of outdoor radio, bracket, pole and indoor router at old / current address.
- Includes cabling, connectors, labour and travel to new address.
- Does not include any additional network cabling, move of access points, computers, phones, or other equipment and labour.
- Standard new charges apply for new RUSH package (not included).



FREE Equipment Move

for customers on our old Lite, Supreme and Advanced packages



If you have an existing Lite, Supreme or Advanced wireless internet package and you're busy relocating, you can book an equipment move with WIRUlink free of charge, when upgrading to one of our new Unreal, Express or Professional packages (powered by the RUSH Network) before you move. The package options are available at www.wiru.co.za/wireless.

Onsite customer device configuration not included. If the equipment is damaged in any way when removed by a customer, WIRUlink will not be held liable and the replacement of the equipment will be for the account of the customer. Relocation does not constitute a new agreement. The Equipment Move fee is waived completely if the Customer opts to upgrade from a previous non-RUSH Lite/Advanced/Supreme package to a new RUSH Express/ Professional package. The original Service Agreement is for the fixed location/address at the current/previous installation address. WIRUlink shall not take responsibility or be liable in the event that the customer relocates to a new address and the new on-site coverage, signal strength or connectivity assessment fails at the new address/location. The customer will still be liable for the full Equipment Move Fee stated above and fulfilment of the original agreement and term. All prices include VAT, and may change with or without notice. Standard T&Cs and Acceptable Usage and Fair Usage Policies apply (available at www.wiru.co.za/legal).









